



Computer for you at Home

The Easy PC is a great service where we can help you to purchase a new computer with complete confidence. We can help with everything from assessing your needs, ordering and installing broadband internet, to buying and installing a new computer that has been personalised for your individual needs. Whatever your computer skills we can help you to successfully use your new computer with confidence.

The Easy PC service truly makes buying and using a PC an enjoyable and stress free experience. Don't miss out anymore on the fantastic opportunities that having your own computer provides for you such as.....

Internet

Searching the World for fascinating facts and information, find pictures, videos, radio station and catch-up TV to name just a few services you will have at your fingertips.

Email

Sending and receiving letters instantly using your computer can be easy with this service, just press Send Mail on the screen, Press the photo write your letter and send. No more postage cost or delays.

Photos

Look at photos taken by family and friends. Some of your family and friends upload photos to the internet everyday so why not enjoy them as well.

Games

Lots of online game to play to exercise your memory and coordination! You can even play some of the old favourites like Solitaire, great fun!

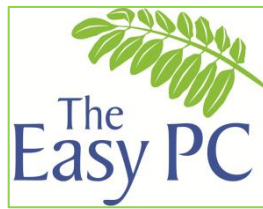
Video Calling

See, speak and interact with people live and in full screen colour though your new screen just like being in the same room! It's a great way to communicate, particularly if you have family and friends that you don't see as often as you would like. See new born babies for the first time, visit grandchildren on their birthdays, and visit everyone for Christmas this year! All from the comfort of your own home no matter what the weather is doing or where they are in the world.

Questions and Answers

- Q1. Am I able to buy this service from Somerset Care and who is it aimed at?**
A1. Yes, anyone in Somerset and surrounding areas can buy this service directly from Somerset Care. The service is aimed at elderly people or people with learning needs who want general support with computers and the internet.
- Q2. How long will it take to setup and get started?**
A2. This depends on the level of service you need. If you just need help with installing a webcam and Skype then it will normally take about 1hour. If you need everything including ordering of broadband and computer then it could take around 14 days due to personalisation of the computer to meet your individual needs and ordering broadband.
- Q3. What if something goes wrong with the computer?**
A3. As part of the service we will help you to resolve any issues you may have. However, the computer is setup with software that restores the computer automatically every time you turn it on, therefore making it extremely reliable.
- Q4. How much will the service cost?**
A4. This depends on what help is needed and your location. We will provide you with a free quote and once the cost has been agreed that is all you will pay, no hidden or extra charges. for your free quotation contact us at easyipc@somersetcare.co.uk or call us on 01823448150 and leave your name contact number and a convenient time for a care technologist to call you back.
(A Care Technologist is someone who has experience of working in Care and Computers. They are employed by Somerset Care)

For more information on The Easy PC service please email us at easyipc@somersetcare.co.uk



This is an example showing how the Somerset Care Easy PC welcome screen operates to illustrate just how easy-pc it can be to video call and email your friends and family around the world. *“Great with a Touch Screen computer”*

1

To Email just Press once on Send Email

2

Then Press once on the person you want to Email

1

To Video Call just Press once on video Call

2

Then Press once on the person you want to Video Call

3

That's it. Just type your message and press send! *Easy-PC*

3

That's it. Just wait for them to answer and chat away! *Easy-PC*

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