

Funding your care

Funding for your care can come from a variety of sources. Our staff can guide you through your options. Options include a private contract or help through your Adult Social Care Service.

Adult Social Care may help with full or partial funding, direct payments or personal budgets. Your Social Care team will assess your needs and your means to decide whether you need to make a contribution towards your care. This may be managed in a number of ways:

- By the customer themselves via direct payments
- By a representative (independent living trust broker or provider organisation)
- Adult Social Services/Primary Care Trust
- A mixture of the above

If you decide to use our services, we guarantee value for money. Somerset Care is a not for profit company. This means that all of our income is put into developing and delivering quality services for our customers.

Contact your local office

| | | | |
|-------------------------------|--------------|------------------------------|--------------|
| Bridgwater and North Somerset | 01278 444051 | Minehead | 01643 708962 |
| Chard | 0800 9884333 | Taunton | 01823 352250 |
| Frome | 01373 473703 | Devon | 01803 313079 |
| Gloucestershire | 01453 791717 | Yeovil | 01935 433246 |
| Wiltshire | 01225 792925 | Bath and North East Somerset | 01373 473703 |



Somerset Care at Home,
Acacia House, Blackbrook Park Avenue,
Taunton, Somerset TA1 2PX



Somerset Care at Home provides quality care and support so you can live safely and independently at home.

If you, or someone you know, need assistance with daily tasks to maintain your independence, then Somerset Care can help.

Somerset Care provides quality home care, supporting you to live safely and independently at home. We offer a range of services, from one-off visits to ongoing personal care and support.

We provide advice and an assessment so you can be sure that our services are right for you.

Our skilled and dedicated staff can provide the care and support you need, at a time agreed with you. Services are available from 30 minutes up to blocks of care.

Our care teams work between 7am and 10pm, seven days a week. Office hours are 7am to 5pm Monday to Friday, with a call centre open until 11pm and during weekends and bank holidays.

Easy access and professional delivery

Step 1: If you want to know more, contact your local office. We can visit you, discuss your needs, and help you choose a package of care that is right for you. We can also liaise with your family, friends and professionals to ensure that we provide the best care for you.

Step 2: If you decide to use our service we will agree a plan of care with you, including the services you want, and frequency of visits.

Step 3: Our team will follow your personal plan on a day-to-day basis when they visit you. To ensure your care is flexible, we will regularly review it with you, making changes where needed.

The Services we offer

Assistance with Personal Care:

- Washing, bathing, showering, oral care, shaving
- Dressing and undressing
- Feeding and meal preparation
- Toileting
- Medication/Prescription collection
- Getting up and going to bed

Night Care:

Waking night or sleep-in cover when you need 24-hour back up.

Home from Hospital Support & Rehabilitation:

For people, still frail, returning home from hospital.

Domestic Tasks:

Including housework, shopping and laundry.

Sitting, Respite & Holiday Services:

To allow carers a break, or, to provide company for housebound or isolated customers. Also help with care on holiday.

Security & Welfare Checks:

To provide reassurance for you and your family, and assist with medication.

Accompanied Visits:

For trips, visiting friends and family, or accessing services.

Our Home Care teams are experienced in working with a wide range of customers, including older people, people with a range of physical and learning disabilities, families and children. Our staff are skilled in both dementia care and end of life care.

